Inspiring Families...

Kingsley House
Founded 1896

Educates children, strengthens families and builds community
Mission, Vision & Values

Remaining true to our time-honored tradition at Kingsley House, we are committed to working together with communities to assess their needs and find effective solutions to meet them. While specific programs have changed throughout the years, our dedication to enhancing the quality of life in our community continues to shape our mission, vision, values and operating principles.

Our Mission
Kingsley House educates children, strengthens families and builds community.

Our Vision
Kingsley House is dedicated to improving the quality of life in Southeast Louisiana by collaboratively working with others to build a comprehensive system of services and resources that meet the needs of our community.

Our Values
We are committed to:

- Integrity, transparency and excellence
- Best practices and evidence-based programs
- Powerful, strategic and meaningful partnerships with all stakeholders
- Cultural sensitivity and diversity
- Services that build self-sufficiency and independence
- Raising the bar in the delivery of human services by demonstrating what excellence is and how to achieve it

Operating Principles
We provide:

- Nationally accredited and recognized programs that provide positive results in a nurturing environment.
- Education and advocacy on issues affecting children, families and community.
- Fiscally responsible programs and agency operations.
- A focus on measuring results and documenting success.
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Dear Friends,

Welcome to Kingsley House’s FY 2013-2014 Annual Report. It has been another truly phenomenal year at Kingsley House, growing hope and transforming lives.

Along with the extraordinary work of our comprehensive array of programs and services for people of all ages, in October 2013, we opened Educare New Orleans, the first Educare School in the Gulf Region. The new school, located at Columbia Parc at the Bayou District, provides high quality early childhood development and education to 167 infants, toddlers and preschool aged children and their families. Kingsley House is honored to partner with the Bayou District Foundation and national Educare Learning Network and serve as the managing partner of Educare New Orleans.

For more than 118 years, Kingsley House has been positively impacting hundreds of thousands of our community’s children and families. In the pages that follow, you will see the incredible impact our nationally accredited, high quality programs have had over the past year on more than 7,000 children and families in Southeast Louisiana. We know that you share our intense pride and passion for the extraordinary work of Kingsley House and thank you for your steadfast support and friendship.

With our sincere thanks and gratitude,

Melanie Bronfin  
President

Keith H. Liederman, Ph.D.  
Chief Executive Officer

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Coming Soon:

The Patrick F. Taylor Campus at Kingsley House

Kingsley House’s Capital Campaign: Building a Promising Future for Children and Families is a $12,550,000 project that will transform 4.2 acres of property adjacent to Kingsley House into an additional campus that will allow us to reach more children and families. The new campus – known as The Patrick F. Taylor Campus – will expand Kingsley House’s community support programs, including nationally accredited early childhood development for infants and toddlers, as well as adult day health care for elderly and medically fragile adults. The expanded campus will offer our city’s youngest and oldest residents specialized programs in a loving, nurturing environment.
The Board of Directors at Kingsley House consists of a diverse group of community leaders who support our mission and endeavors. We thank them for their steadfast dedication and support.
Source of Income
Fiscal Year 2013-2014

<table>
<thead>
<tr>
<th>Source of Income</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Self Support</td>
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<tr>
<td>Fees &amp; Grants: Government</td>
<td>$ 5,367,000</td>
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<tr>
<td>Fees &amp; Grants: Non-Government</td>
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<td>Program Service Fees</td>
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<td>United Way</td>
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</tr>
<tr>
<td><strong>Total:</strong></td>
<td><strong>$ 9,742,000</strong></td>
</tr>
</tbody>
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(Please note that the Self-Support number includes revenue donations generated from the Building A Promising Future Capital Campaign. This campaign is ongoing and raising funds for our new Patrick F. Taylor Campus scheduled to open in 2016.)
Adult Services

Quick Facts:
- Adult Services provides a full day, full year Adult Day Health Care and Senior Citizen Center, licensed by the State of Louisiana Department of Health and Hospitals to serve senior citizens and medically fragile adults.
- Our goal is to prevent social isolation and enhance the physical and mental health of our participants by providing comprehensive services that support their health, nutrition, social and recreational needs.
- Services are available to seniors aged 60 and over and medically fragile adults aged 18 and over.
- 98 unduplicated participants and their families were served during the past year.

Impact:
The health of 84% of our program participants improved or was maintained at an appropriate level, delaying their overall health deterioration.

100% of participants live with families in a safe, healthy and supportive home environment or live independently with community and family supports.

Program Funders
- Louisiana Department of Health and Hospitals
- New Orleans Council on Aging
- United Way of Southeast Louisiana
- Veterans Administration

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Adult Services Program
Our Adult Services program provides year round day care for senior citizens and medically fragile adults. Participants enjoy stimulating social and recreational activities in a safe and stable environment, including weekly bingo games, arts and crafts, music, field trips to community and cultural activities and birthday celebrations. Some exciting events of the past year included a talent show, fashion show and Mardi Gras and Valentine’s Day Balls. The program focuses on reducing isolation and promoting independence, positive health and well-being among our participants. We also support caregivers while they are at work by offering a safe, stimulating and productive environment for their loved ones. Program participants and families see Kingsley House as their home away from home. Participants receive two nutritious home-cooked meals and healthy snacks each day, along with on-site health monitoring provided by our nursing staff. Social workers provide ongoing case management and support for participants and their families. Services are available to residents of Orleans and Jefferson Parishes. Transportation is available.
Quick Facts

- Community and Supportive Services Program (CSSP), offers an array of community building, supportive case management and referral services to residents who live at the newly developed Columbia Parc at the Bayou District and Heritage Senior Residences at Columbia Parc.
- CSSP offers a holistic approach to assist individuals of all ages and families, providing programs and services designed to increase awareness, enhance knowledge and support overall well-being.

Impact

- 208 participants were connected to needed community resources, including: workforce development training, financial literacy, first-time homebuyer preparation, customer service training, computer skills, rental and utility assistance, parent support groups, hurricane preparedness, tutoring, academic support and enrichment activities for youth, resources for senior citizens, and various family support services.
- With funding from Capital One Bank, Kingsley House CSSP, in partnership with Urban League of Greater New Orleans’ Office of Workforce Development, provided workforce training and engagement services to twenty-three Columbia Parc residents, including: resume building, job search assistance, job referrals, case management supports, and follow-up services. 16 participants secured jobs as a result of participation in the training.
- Community building activities provided throughout the year included: family movie nights in the Columbia Parc theatre, resident bingo events, community celebrations: a Back to School celebration, Night Out Against Crime, Christmas Gala and Senior Social.
- Youth development focused activities included a baton twirling class, storytelling, school backpacks/school supply giveaway, and a college tour to the Naval Academy STEM Program.
- Thirty-nine indigent women and their families facing housing and utility crises received emergency financial assistance through the CSSP Emergency Homeless Prevention Fund. All of these households were provided with financial management and resource building training to prevent recurrence of similar problems in the future.
- Columbia Parc Homebuyers Club (HBC) and Debt Boot Camp (DBC) helped nearly two dozen residents navigate through the home buying process, creating the ultimate self-paced home buying experience. In addition to the HBC training, Columbia Parc residents are also offered a 12 month Debt Boot Camp course designed specifically for persons who are in financial debt and are committed to getting out of debt and building a long term sustainable financial future.
- Columbia Parc Summer Life Skills Group is an 8 week summer program offered by Kingsley House Family Life Services and provided 26 children and youth with essential life skills training in the areas of anger management, conflict resolution, relationship building and bullying prevention.
- Santa with the Smiths – 20 families were referred to the Will Smith Foundation, which offered holiday cheer to needy families residing in Columbia Parc. The families were treated to a sit down dinner, a tour of the Saints training facility and plenty of Christmas gifts.
- Capital One Holiday Gift Drive – 18 Columbia Parc youth were lucky recipients of wonderful gifts provided by the Capital One Holiday Gift Drive.

Community Partners

- Columbia Residential
- Bayou District Foundation
- Capital One
- Will Smith Foundation
- Urban League of Greater New Orleans
- Housing Authority of New Orleans
- Jen Care
- Catholic Charities
- The Pro Bono Project
- New Orleans Kids Partnership
- Feed the Children Foundation
- Blessings in a Backpack
- Money Management
- Integrity Homebuyers Associations
- United Way of Southeast Louisiana
- Capital Residential
- Greater New Orleans Foundation
- Capital One
- Moffett Family Foundation

Contact Information

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Quick Facts

- Our Head Start and Early Head Start programs are Class “A” licensed through the State of Louisiana and have achieved a four (4) star rating from the Louisiana Quality Start Program.
- Kingsley House’s Head Start and Early Head Start programs are 1 of only 2 early childhood development programs in the State of Louisiana accredited by the Council on Accreditation, the largest accrediting body for social and human services in the world.
- 216 children, ages six weeks to five years old, were enrolled in our center based and family child care homes.
- Our high quality early childhood development programs are designed to give children and their families the tools they need to succeed and become self-sufficient and life-long learners.
- Parental involvement to engage parents in their children’s developmental and school-readiness activities build a strong home/school connection and helps parents to develop self-sufficiency skills thereby teaching parents to be advocates for their children.
- Our program procedures are based on nationally established best practices and evidence based curricula.
- We have low teacher/pupil ratios and our staff is highly credentialed.

Instruction is individualized for each child and assessments are ongoing throughout the year to determine children’s progress toward age appropriate developmental milestones.

Impact

- 94% of infants and toddlers met or exceeded their developmental milestones in the areas of gross and fine motor development, cognitive, language, self-help, social and emotional development.
- 90% of preschoolers (3 – 5 years old) met their developmental milestones in the areas of cognitive, communication, personal, social and motor skills identified as key components for school readiness.
- 100% of parents/caregivers participated in child developmental training and skills building activities and, ongoing lesson planning for their child.
- Kingsley House provided 442,681 hours of safe and stimulating full day early childhood development services.
- 96% of Early Head Start parents and 77% of Head Start parents worked full-time outside of the home or were enrolled in school.

Program Funders

- Total Community Action
- United Way of Southeast Louisiana
Head Start and Early Head Start
Our nationally accredited, state certified Head Start and Early Head Start programs provide a dynamic, comprehensive array of year round, full day academic and social enrichment activities, along with essential health and supportive services for children and their families at no cost to them. We utilize a continuity of care model, ensuring that children develop secure attachments which contribute to their healthy socio-emotional growth. Additionally, all children receive annual speech, hearing and vision screenings. We understand that a healthy child is a more ready to learn child.

Classrooms are arranged in an environment conducive to learning through the experience of play by utilizing hands-on exploration and interaction. To guide instruction, teaching staff use an evidence-based and developmentally appropriate curriculum, Creative Curriculum. Our low student – teacher ratios allow staff to individualize instruction to meet the diverse needs of each child. Our programs are specifically structured to enable active parental participation in building the academic foundations of their children through monthly meetings, ongoing communication, planned center events and other activities that help parents become their child’s first teacher and strongest advocates.

Head Start Program Contact Information
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Quick Facts

- Youth Services offers high quality, year-round, out-of-school time programs for children and youth, ages 5 – 12.
- Our goal is to understand and support the physical, social and emotional development of our children and youth by building their cognitive, creative, behavioral and academic competencies critical to lifelong success.
- Last year, nearly 500 youth participated in the Afterschool and Summer Camp programs.

Impact

Afterschool Program

70% of participants improved their academic performance from the 1st to 4th quarter or maintained an “A” or “B” grade in Reading.

85% of participants improved their academic performance from 1st to 4th quarter or maintained an “A” or “B” grade in Language Arts.

Summer Program

75% of participants improved from pre to post-test for substance abuse prevention.

83% of participants improved from pre to posttest for violence prevention.

Program Funders

- New Orleans Recreation Department Commission (NORDC)
- United Way of Southeast Louisiana

Program Partners

- NORDC
- Alliance for Healthier Generations
- Benjamin Franklin Elementary School
- Einstein Charter School

Kingsley House’s Youth Services Department consists of two programs: After School and Summer Camp. The goals of these programs are to assist families by providing quality out-of-school time care for their school aged children and to support youth in their physical, social and emotional development. Engaging activities help children and youth develop a positive sense of self, as well as nurturing their capacities to make responsible and healthy choices.
All Youth Services programs include substance abuse and violence prevention education groups. Not only do children and youth learn about the dangers of alcohol, drugs and tobacco use but, more importantly, the groups foster healthy coping and decision making skills, build self-esteem, teach them how to keep safe from harm and provide a supportive outlet for them to discuss the many pressures they face on a daily basis that make them vulnerable to negative behaviors and abuse.

After School Programs are offered in three locations; Benjamin Franklin Elementary School which operates Monday through Friday from 3pm until 6pm; Einstein Charter School and Einstein Charter School Extension which operate Monday through Thursday from 3pm until 5pm. Students receive homework assistance and nutrition education, participate in creative arts and recreational activities and attend life skills groups.

Summer Camp is an 8 week, full day program for children and youth 5 – 12 years old. Participants rotate through classes, including: Math, English/Language Arts, computer, creative arts, life skills education sessions, indoor and outdoor structured recreational activities, receive swimming lessons once a week and attend weekly field trips to fun and educational locations throughout the area.

Youth Services Program
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Quick Facts

• Family Life Services provides intensive home-based counseling as well as traditional counseling and psycho-educational groups to support and enhance family and individual functioning and improve overall well-being.

• Last year, Family Life programs provided services and assistance to 1,200 individuals and families.

• The Kingsley House Family Life programs are contracted with Magellan to provide counseling services covered through Medicaid. Additionally, we accept private pay for our high quality, competitively priced services.

Family Preservation Services assesses progress across five critical domains of family functioning and well-being at the beginning and end of services.

Substantial improvement or stability was indicated across all 5 domains for over 96% of families following FPS intervention.

Community Counseling Center Services were provided to 826 individuals in 571 families throughout the year.

86% of participants made significant positive changes in their emotional well-being and ability to maintain a healthy and supportive living environment, as evidenced by therapist, teacher and DCFS feedback, participant and parent feedback and scores on evidenced-based pre/post treatment assessment tools.

Impact

Family Preservation Services

Family Preservation served 307 individuals in 73 families across 13 parishes of Southeastern Louisiana. All referrals were made by the Louisiana Department of Children and Family Services for families who had children at imminent risk of removal due to child abuse and/or neglect.

96% of these families remained intact for at least six months following Kingsley House services.

Program Funders

• Louisiana Children’s Trust Fund
• Louisiana Department of Children and Family Services
• Louisiana Department of Health and Hospitals
• Methodist Health System Foundation
• United Way of Southeast Louisiana
• United Way of St. John the Baptist Parish
• United Way of St. Charles Parish
• Medicaid Fees
Family Life Services

The Family Life Services Department offers 2 distinct behavioral and mental health counseling programs: Family Preservation Homebuilders Services and the Community Counseling Center (CCC). Family Preservation Homebuilders Services is a nationally established evidence-based counseling program that provides a comprehensive array of intensive home-based services for families at imminent risk of having a child(ren) removed from their home. Homebuilders is focused on preventing unnecessary out of home placement in foster care for reasons of child abuse or neglect, in detention centers for child behavior, or in psychiatric institutions for inpatient care. Master’s level social workers and counselors help participating families learn effective and appropriate parenting, communication and conflict resolution skills to strengthen their families and keep their children safe from harm. Family Preservation Services are provided by Kingsley House to residents in the 13 Southeast Louisiana parishes.

Our Community Counseling Center (CCC) offers early intervention, preventive counseling and supportive services to individuals and families residing in Orleans, Jefferson, and St. Bernard Parishes. Master’s level social workers and licensed counselors assist individuals and families with learning the skills needed to become their own best problem solvers, communicate more effectively and improve their overall well-being, so that they can effectively manage their major challenges and prevent more serious risk from occurring. Therapeutic intervention for depression, anxiety, grief/loss and anger management, as well as marriage and family counseling is provided in the home or at one of our office locations in New Orleans Metro and New Orleans East. The program also conducts life skills groups for elementary, middle and high school students in several partner schools throughout the region. Additionally, CCC provides life skills groups at several summer camp and New Orleans Recreation Department summer programs.

Family Life Services Program Contact Information

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Quick Facts

• Our Head Start and Early Head Start programs are Class “A” licensed through the State of Louisiana.
• Educare New Orleans is open 12 months a year, from 7:30 am – 6:00 pm, Monday through Friday.
• 150 children, ages six weeks to five years-old, were enrolled in our center-based early childhood development program. Our infant-toddler rooms have a 3:8 teacher-to-child ratio, while our preschool classes have a 3:17 teacher-to-child ratio.
• We have high minimum staff qualifications: Master Teachers & Family Support Manager: Master’s degrees; Lead Teachers & Family Advocates: Bachelor’s Degrees; Teacher Aides: HS Diploma/GED, Childcare certifications and/or CDA
• Full-time family support staff is available to families during all program hours to engage and support parents throughout their child’s development.
• Our program procedures are based on nationally established best practices and evidence based curricula. Locally, Educare New Orleans works with Tulane University to collect data to gauge our impact and strengthen our program.

Impact

100% of infants and 98% of toddlers met their developmental milestones in the areas of gross motor, fine motor, cognitive, language, self-help, social and emotional skills. 93% of three and four year olds met their developmental milestones in the areas of cognitive, communication, personal, social and motor skills identified as key components for school readiness.

In 2014, 55 preschoolers successfully transitioned from Educare New Orleans to kindergarten, with each child testing at levels comparable to or above their more-advantaged peers.

Program Funders

• Bayou District Foundation
• Buffett Early Childhood Fund
• Methodist Health System Foundation, Inc.
• W.K. Kellogg Foundation
• Baptist Community Ministries
Educare New Orleans operates on several core principles: program, place, partnership and platform. Our program prepares young, at-risk children for school, enabling them to become successful learners. The place – our Educare facility – provides a space for children to engage in enriching activities that support healthy learning and exploration. Partnerships with local organizations and parents, enables Educare to ensure all teachers and parents know best practices to support and nurture children. Finally, our program is our platform; the success of Educare’s participants provides a best practices model that can be replicated at other centers, and lift children and families throughout our city and state.

Our program is based on best practices informed by extensive research. Our ratio of staff to children enables Educare New Orleans to offer an intensity of services that research and experience indicates to be the most effective method to narrow the achievement gap at school entry. Our children learn through play, one-on-one engagement, incorporation of the arts and other opportunities that are proven best practices.

At Educare New Orleans, teachers work with children – beginning in infancy and through preschool – and their parents to develop pre-literacy and early math skills, such as letter and number recognition, problem solving and counting. Equal emphasis is given to developing social-emotional skills: the ability to focus on a task, persistence, impulse control and cooperation with peers. This effort is enhanced by our practice of continuity; each child stays with the same team of teachers from birth to age three, then age three to five (throughout preschool). This continuity creates close bonds among children, teachers and parents, which reinforces the stable relationships that are essential to learning.

Central to our mission is involving families in their child’s development. Through our family engagement component, teachers and family advocates regularly review and evaluate their success in helping children grow and learn, as well as improving living and learning situations at home. The intensive case management that our family advocates conduct with program participants and their families enables Educare New Orleans and community partners to identify and address family challenges, such as immediate crises (e.g., food, shelter, safety); health; personal obstacles (e.g., job search/education and training, housing, transportation); family situations; mental health; and nutrition.

Educare New Orleans Program
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504-308-3400
Contributors

At Kingsley House, we appreciate all of our supporters. Each donation makes a difference in the lives of children, families and communities we serve and we would like to recognize the following individuals and organizations for their generous support during the 2013-2014 Fiscal Year.

If we have overlooked your name, please accept our sincerest apologies and contact the Development Department at 504-523-6221 ext. 127.

Mr. Lee R. Adler and Mr. Robert E. Marks
Mr. and Mrs. Richard M. Adler
Ms. Nihesha Allen
Ms. Tiffany Allison
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Alpha Kappa Alpha Sorority, Inc.
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