

Increasing Capacity....

Reaching Potential...

Enhancing the Quality of Life...



1998-1999 Annual Report

President and Director's Corner

November 1999

Dear Friends and Neighbors:

This year we achieved one of the greatest milestones in the 103 year history of Kingsley House. We applied for and received national accreditation from the Council on Accreditation of Services for Families and Children. Only 40% of the agencies that apply for accreditation achieve it on their first attempt. We did it and we are proud! We are one of only six agencies in Louisiana that are accredited by the Council on Accreditation.

Accreditation provides our program participants and the community at large with verification from national experts that we are providing the highest quality services possible. All Kingsley House programs meet or exceed the highest national standards for services to families and children.

This great accomplishment would not have been possible without the steadfast support and partnership of our local St. Thomas/Irish Channel community, the Greater New Orleans community, the United Way, the State of Louisiana and our many federal, corporate, foundation and individual friends. We also compliment our wonderful staff members who set high goals and then achieve them.

We are truly grateful for everyone's support in achieving this milestone.

Sincerely

Wayne J. Lee
President

C. Michael Moreau
Executive Director

Program Impact

● Kingsley House designed and implemented a new agency-wide Continuous Quality Improvement program through which we systematically evaluate the effectiveness and efficiency of the services we provide, determine whether our services have met pre-determined expectations about quality and outcomes and correct any deficiencies identified through our CQI process.

● **Family to Family** secured funding from Early Head Start to replace the tremendous support from a generous local Foundation. The program expanded the number of family child care providers by 60% and provided 60,024 hours of quality child care and early educational experiences to 62 children ages 11 months to 3 years. All of the children enrolled had parents who were either working full-time, in school or receiving job training. Three hundred and ninety (390) individual counseling/training sessions were provided to parents of children enrolled in the program. All children received a nutritious breakfast, lunch and afternoon snack. Medical screenings and immunizations were

completed for 100% of the children and all 19 of the graduating children had mastered the program curriculum and successfully entered the Kingsley House Pre-School.

● **The Pre-School** provided a total of 326,000 hours of safe and stimulating full day child development to 274 children. Over 94% of three year olds and 93% of four year olds mastered the prescribed cognitive, communication, personal/social and motor development skills identified as key components for school readiness and 100% of the children served by the program received comprehensive health examinations, including dental, speech and language screenings. All children received a nutritious daily breakfast, lunch and afternoon snack. Thirty one (31) students were identified as having a learning disability and received appropriate individual treatment and instruction. During the



Kingsley House early education programs give children and youth skills which can lead to a lifetime of learning. Preschooler's Jamyra Terrance and Breian Lewis enjoy reading their classroom books.

school year parents of children enrolled were encouraged to participate for at least 50 hours in classroom activities with their children and teachers and 100% of parents participating in parenting skills classes increased their knowledge of child development, age appropriate behavior and appropriate child disciplinary methods.

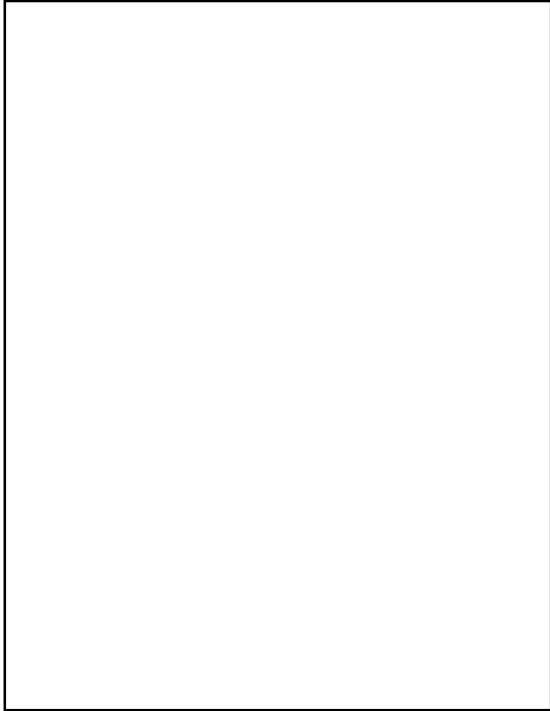
continued on Page 3

On the front cover:

Teachers Tanya Watson and Juanita Martin and the children of Pre-School classroom 109 capture their excitement on their first day back at school.

Program Impact

(cont. from page 2)



At Kingsley House, hundreds of children and youth are helped daily to reach their potential in a safe, secure and stimulating atmosphere. Christian Lawrence, age 4, finds time to relax with a good book!

Eighty six percent (86%) of Pre-School parents were either employed full-time, enrolled in school or participating in job skills training.

- Our **Youth Program** provided a wide range of educational and recreational activities throughout the year, including tutoring, mentoring, computer skills, summer camp, music education and participation in theater and the arts. In all, 51,251 hours of after-school child development and teen center services were provided to 1,190 children and youth. Parents and teachers reported that 80% of the children and youth participating in the program correctly completed and submitted their homework assignments on a daily basis. Individual and group therapy continued to be provided free of charge for victims of child abuse and neglect by a licensed social worker. All children enrolled participated in our drug awareness and prevention program, supported by the Office of Alcohol and Drug Abuse. Youth Services also began a new Saturday recreational respite program in collaboration with the New Orleans Coalition for Family

Empowerment and the Louisiana Office of Community Services. This special program provides foster and adopted children with organized, fun-filled recreational, academic and substance abuse prevention activities while their foster and adoptive parents receive a needed respite for four hours every Saturday. WGNO TV - ABC 26 News devoted two special segments featuring the Youth Program as a positive alternative for youth who may otherwise become involved in negative and dangerous activities.

- The Annie E. Casey Foundation recently began funding an innovative pilot program at Kingsley House to help ensure that quality health care services are accessible to all neighborhood children. The Kingsley House **Health Care for All** program began in June 1999 as a part of the Casey Foundation's Louisiana Health Initiative and the St. Thomas/Irish Channel Consortium. The purpose of the Health Care for All project is to increase LA-CHIP (Louisiana's Children's Health Insurance Program) enrollment in St. Thomas and the Irish Channel and, subsequently, throughout the entire city of New Orleans. This program uses a multi-faceted approach which includes our "Walkers and Talkers" working intensively with families in their own homes to successfully complete applications and increase LA-CHIP enrollments. Kingsley House also participates in regular meetings to cultivate and strengthen statewide collaborations and efforts aimed at policy level changes to ensure the availability of quality health care for low income children and families in Louisiana.

- **Family Preservation Services and Families First** provided intensive therapeutic intervention to 125 at-risk families. The overall family functioning of 77% of families completing the program was significantly improved, including communication skills, parenting abilities and supportive relationships. Ninety-five percent of these families remained together and safe one year after termination of our services.

- The new Kingsley House **Case Assessment Program** (CAP) began on January 1, 1999 in partnership with the Louisiana Office of Community Services. This innovative approach to child protection uses comprehensive family assessments to identify the strengths and needs of families having allegations of low risk child abuse or neglect. To date, staff have provided assessment services to 150 families.

- The **Adult Day Health Care** program provided health, recreation and socialization services to 86 frail elderly and disabled adults, preventing nursing home placement and helping them maintain their independent living status. Eighty two percent (82%) of participating individuals with disabilities increased their ability to plan and handle daily activities while 94% of our seniors demonstrated improved overall health status. A new 17 passenger, handicapped accessible van was purchased, greatly increasing the number of participants for whom transportation is provided. The agency now has a fleet of four vans. Our oldest participant, Ms. Celina Smith, celebrated her remarkable 101st birthday this year!

- Kingsley House was awarded national accreditation by the Council on Accreditation of Services for Families and Children (COA). This puts the agency in the top rung of quality service providers. *Gambit Weekly* presented Kingsley House with a "bouquet" in recognition of this tremendous accomplishment.

- At the 103rd Annual Meeting of Kingsley House, Executive Director **C. Michael Moreau** received the prestigious Beverly Warner Award, given for his over thirty years of outstanding service to our community and exemplary leadership of Kingsley House.



Our Adult Day Health Care program helped to enhance the quality of life for 86 adults and seniors. Ms. Levenia Fisher (right) proudly displays her drawings of some of the key components needed for a bountiful Thanksgiving feast.

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(as of June 30, 1997)

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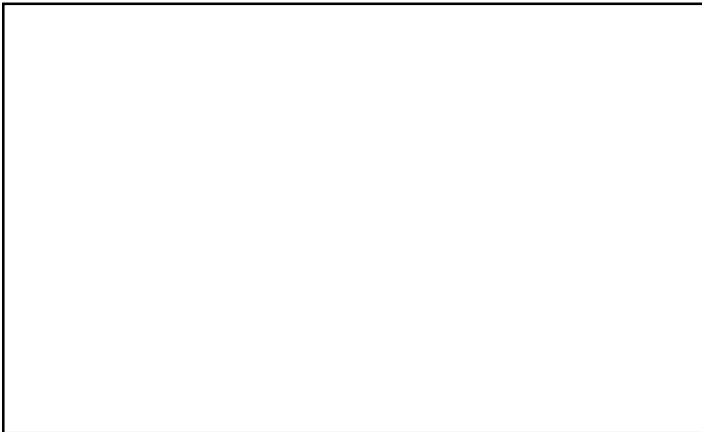
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Increasing the capacity of over 5,000 participants is at the heart of Kingsley House mission. Towards that end, each Head Start classroom is equipped with state of the art computers loaded with age appropriate programs for the children to enjoy while learning. Pre-School student Taja Frazier, age 4, is having a great time while acquiring valuable computer skills.

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Ms. Jon B. Strauss in honor of Ralph Stich

Head Start PreSchool teacher, Norma Chaney assists her students Bernice Moran and Ronail Causey with a classroom activity using building blocks. Ms. Chaney recently celebrated her 10th anniversary at Kingsley House.

Community and Corporate Involvement

● Members of the **Army Corps of Engineers** participated in the sixth annual United Way/VIA Day of Caring on March 24th. These fantastic volunteers devoted the entire day to improving the working environment of our family case assessment program by painting the entire interior work space and landscaping the surrounding property.

● **Exxon U.S.A.** once again selected Kingsley House to participate in the Exxon Community Summer Jobs Program. Their invaluable support helped ensure the success of our summer camp while affording youth from our community the chance to gain valuable work experience, income and build self-esteem and a sense of responsibility.

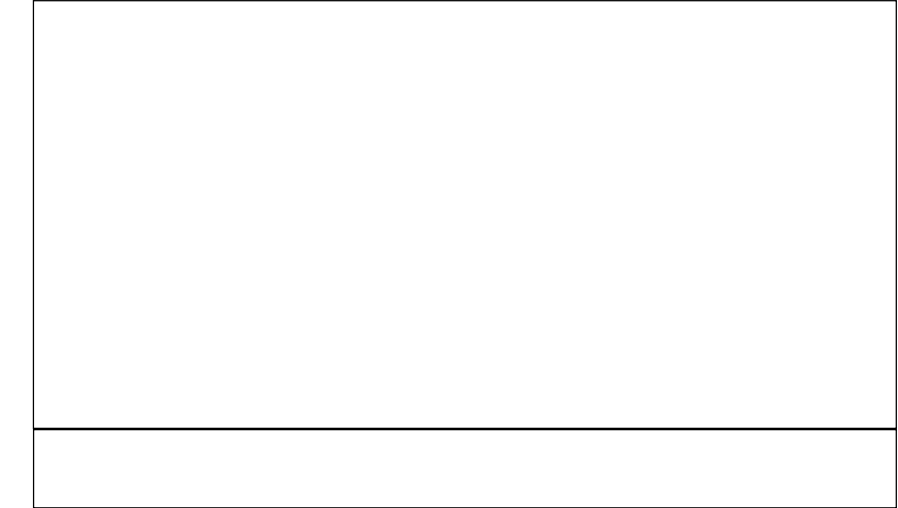
● The **Hilton Riverside Hotel** presented 60 beautiful Easter baskets to the children in our Early Head Start program. The baskets were designed by Hotel employees and filled with lots of Easter treats which brought many smiles to the faces of our young children.

● Kingsley House hosted a week long training conducted by the **Council on Accreditation for Services to Families and Children (COA)**. Three workshops were facilitated by national experts including Intensive Accreditation Training, Continuous Quality Standards Training and Outcome Management Training. Over 50 executives from human service agencies across the Southeast Region participated.

● Volunteers from **KPMG** accounting firm spent a day in May with the children and youth in our Saturday respite program and helped make a difference in the lives of our special foster and adopted kids.

● **The Joseph W. and Dorothy Dorsett Brown Foundation** generously donated 130 tickets for Pre-School children and their parents to attend the Louisiana Philharmonic Orchestra's performance of *The Red Shoes* in April.

● **The Sammy Sosa Charitable Foundation, Ty Inc., and Cubs Care**, in collaboration with the **Child Welfare League of America**, donated 300 adorable Beanie Babies to the children of Kingsley



House. The children in our Pre-School, Early Child Care and Family Life programs were absolutely thrilled when they were each presented with their new little companions.

● **Walgreen's** helped make Easter a joyous occasion for the children in our early child care programs by donating 23 cartons of delicious Easter eggs. The children had so much fun looking for all of the 696 eggs during their egg hunt. And, of course, they had even more fun eating all of the eggs afterwards!!



● **Werlein's for Music** and **The House of Blues** co-sponsored two highly successful benefit raffles on behalf of Kingsley House. A total of \$6,000 was raised from the raffle of a B.B. King autographed guitar at the UNO Lakefront Arena and from the drawing of another guitar autographed by Rock phenom Peter Frampton at the House of Blues. The proceeds will be used to continue our fabulous *Music for Kids* music education and development program for over 300 children. The continued support of The House of Blues and Werlein's is doing so much to help our kids reach their potential and enhance the quality of their lives.

● **Chef Susan Spicer** and **Bayona Restaurant** joined with *The Traveling Gourmet* (Chef Donald Fogg) to host a delicious four course benefit dinner for Kingsley House. Mr. Fogg has been traveling across the country over the past year to raise awareness of the tragedy of child abuse and neglect. Thanks to these "Champions for Children" our agency was provided with much needed resources to help hundreds of at-risk families keep their children safe and secure.

● **Hibernia National Bank, Marie Lamb, Shell Offshore, Inc., Chef Susan Spicer and Bayona Restaurant, United Parcel Service and Werlein's for Music** received Community Service Awards at the agency's annual meeting for outstanding volunteerism and commitment to the children, families and senior citizens of Kingsley House.

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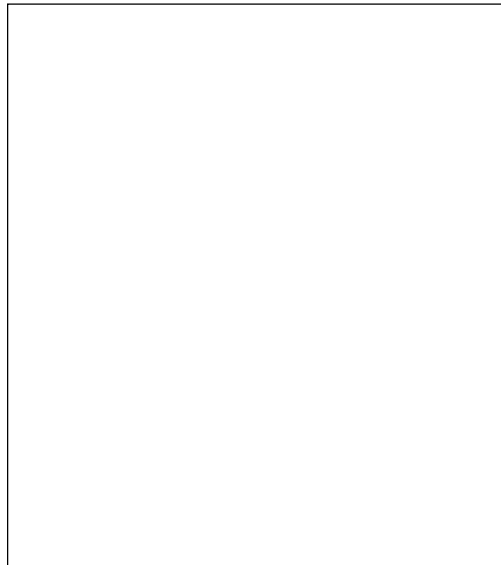
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Gabriel Pineda, age 4, improves his dexterity while playing "The Gravitation Game" in our Pre-School Library.

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Ann Wills, Fall Fest '98 Vice-Chair, and Fall Fest Grand Marshall, former Globetrotter star Billy Ray Hobley, prepare to second line throughout the St. Thomas neighborhood. The Second Line parade has become a tradition signaling to the community official kick-off of the Fest, and was led by the talented and enthusiastic youth of the St. Mark's Treme Jazz Project.

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Fall Fest Emcee and Louisiana Jukebox Co-Host Nikki Reyes, poses with members of the group Positive Impact. Over 1,500 people attended this year's Fall Fest, which featured fabulous performances by the Big Ten Split, Trinity Choir, St. Thomas Steppers, Household of Faith Choir, Kuji Dancers, Archie & Somonia Milton, Joe "Coo" Davis, Albert "Dogman" Smith & the Royal Knights and Marva Wright.

Fall Fest '98 Contributors

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For over 40 years, Kingsley House has been helping generations of families learn how to swim in our olympic-sized pool and wading pool. Summer Camp participant Renisha Burns, found a way to beat the New Orleans heat by splashing around with friends.

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The Adult Day Health Care program offers a variety of fun, productive and stimulating activities throughout the year. On Mother's Day, staff and participants presented a touching program honoring motherhood by reciting poetry, sharing stories and singing. Ms. Celina Smith, age 101 and her daughter, Selina Dody, age 85, enjoy the festivities.

SPECIAL FRIENDS

Agenda for Children
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 Children's Hospital
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 House of Blues
 Ms. Dorothy Jackson
 Joe's Crab Shack
 LeBron Joseph
 Kentwood Cares
 Lake Ice
 Langenstein's Supermarket
 LeMeridien Hotel
 Louisiana Coca Cola Bottling Co.
 Lundy Enterprises

SPECIAL FRIENDS

(cont.)

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 Louise S. McGehee School
 Michaul's Live Cajun Music Restaurant
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 Waste Management of New Orleans
 Weiser Security
 Wendy's International, Inc.
 Xavier University
 Ya/Ya Inc.
 Zephyrs Baseball Club

Statement of Operating Support, Revenue and Expenses

(Year Ended June 30, 1999)

Support and Revenue

Contributions	\$56,565
Self Support	106,452
Fees and Grants - Government	2,341,984
Program Services Fees	7,814
Investment Income	64,761
Miscellaneous Revenue	3,508
United Way	626,804

Total Support and Revenue **\$3,207,888**

Expenditures

Compensation Expenses	\$2,320,252
Professional Fees	88,903
Supplies	311,228
Telephone	16,150
Occupancy	150,873
Travel	111,725
Conference, Conventions & Meetings	36,777
Specific Assistance to Individuals	12,267
Miscellaneous Expenses	91,264
Equipment and Renovation	61,973

Total Expenditures **\$3,201,412**

Excess of Support and Revenue Over Expenses **\$6,476**



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1998-1999 BOARD OF DIRECTORS

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C. Michael Moreau, *Executive Director*

**United Way, CWLA & COA
Logos**

Board Involvement

- The 103rd Annual Meeting featured the **Honorable Madlyn B. Bagneris**, Secretary of the Louisiana Department of Social Services. **Reverend Rob Goldsmith** and **Martha Landrum** were elected to the Board of Directors. **Chauncey L. (Beau) Royster, III** received the Maurice M. Stern Award, given annually to an outstanding board member.
- Under the leadership of our Board of Directors, Kingsley House recommitted agency resources to our community by increasing our participation in community activities and collaborations. In adherence to our core values of being consumer and community driven we continue to support and participate in the following important community building collaborative efforts:
 - The St. Thomas/Irish Channel Consortium
 - The New Orleans Coalition for Family Empowerment
 - The Children's Services Collaborative
 - The Community Resource Partnership
 - The Child Welfare Family Resource Centers for Orleans, Jefferson and the River Parishes
 - The Live Oak Middle School Planning Committee
 - The Implementation Committee of the Renaissance Plan for the Lower Garden District
- The Early Head Start Consortium
- The United Way's Community Empowerment Goal Area
- The Building Committee oversaw the completed renovation of our Pre-School facility and new agency entrance and negotiated a contract to renovate most of the buildings along Richard Street. Two additional lots were purchased across Constance Street for future program expansion.
- The Board established the following goals for the Year 2000:
 - Renovation of the Gym Complex
 - Establishment of Endowment Campaign
 - Support of the revitalization of St. Thomas through the Hope VI grant
 - Increased collaboration
 - Increased investment in technology to ensure that we have state of the art technology
 - Advocacy for tougher state licensing standards for child care and adult day health care
 - Continued commitment to customer focus